
SmaPri Driver Developer Manual

Printer Status Code

SATO CORPORATION

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Chapter 7

Printer

Status Code

7-1

Printer Status Code

This is a list of status codes showing the status of the printer included in the response of SmaPri Driver

■PW208NX, PW4NX

| Hex | Description | | Sendable |
|-----|---------------------------------|-------------------------------------|----------|
| 30 | OFFLINE STATE | NO ERROR | - |
| 32 | OFFLINE STATE | BUFFER NEAR FULL | - |
| 34 | OFFLINE STATE | PRINT HALT (NO ERROR) | - |
| 35 | OFFLINE STATE | BATTERY NEAR END | - |
| 37 | OFFLINE STATE | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 41 | ONLINE STATE: WAIT TO RECEIVE | NO ERROR | ○ |
| 43 | ONLINE STATE: WAIT TO RECEIVE | BUFFER NEAR FULL | - |
| 45 | ONLINE STATE: WAIT TO RECEIVE | PRINT HALT (NO ERROR) | - |
| 21 | ONLINE STATE: WAIT TO RECEIVE | BATTERY NEAR END | ○ |
| 23 | ONLINE STATE: WAIT TO RECEIVE | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 47 | ONLINE STATE: PRINTING | NO ERROR | ○* |
| 49 | ONLINE STATE: PRINTING | BUFFER NEAR FULL | - |
| 4B | ONLINE STATE: PRINTING | PRINT HALT (NO ERROR) | - |
| 25 | ONLINE STATE: PRINTING | BATTERY NEAR END | ○* |
| 27 | ONLINE STATE: PRINTING | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 4D | ONLINE STATE: STANDBY * | NO ERROR | - |
| 4F | ONLINE STATE: STANDBY * | BUFFER NEAR FULL | - |
| 51 | ONLINE STATE: STANDBY * | PRINT HALT (NO ERROR) | - |
| 29 | ONLINE STATE: STANDBY * | BATTERY NEAR END | - |
| 2B | ONLINE STATE: STANDBY * | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 53 | ONLINE STATE: ANALYZING/EDITING | NO ERROR | ○* |
| 55 | ONLINE STATE: ANALYZING/EDITING | BUFFER NEAR FULL | - |
| 57 | ONLINE STATE: ANALYZING/EDITING | PRINT HALT (NO ERROR) | - |
| 2D | ONLINE STATE: ANALYZING/EDITING | BATTERY NEAR END | ○* |
| 2F | ONLINE STATE: ANALYZING/EDITING | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 62 | ERROR DETECTION | HEAD OPEN | - |
| 63 | ERROR DETECTION | PAPER END | - |
| 66 | ERROR DETECTION | SENSOR ERROR | - |
| 67 | ERROR DETECTION | HEAD ERROR | - |
| 68 | ERROR DETECTION | CARD ERROR | - |
| 6B | ERROR DETECTION | OTHER ERRORS | - |
| 71 | ERROR DETECTION | BATTERY ERROR | - |

* WAITING FOR DISPENSER

Sendable: SmaPri Driver sends data to the printer (○*: If [Multi item transmission] is enabled)

■ CT4-LX

| Hex | Description | | Sendable |
|-----|---------------------------------|-------------------------------------|----------|
| 30 | OFFLINE STATE | NO ERROR | - |
| 31 | OFFLINE STATE | RIBBON NEAR END | - |
| 32 | OFFLINE STATE | BUFFER NEAR FULL | - |
| 33 | OFFLINE STATE | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 34 | OFFLINE STATE | PRINT HALT (NO ERROR) | - |
| 41 | ONLINE STATE: WAIT TO RECEIVE | NO ERROR | ○ |
| 42 | ONLINE STATE: WAIT TO RECEIVE | RIBBON NEAR END | ○ |
| 43 | ONLINE STATE: WAIT TO RECEIVE | BUFFER NEAR FULL | - |
| 44 | ONLINE STATE: WAIT TO RECEIVE | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 45 | ONLINE STATE: WAIT TO RECEIVE | PRINT HALT (NO ERROR) | - |
| 47 | ONLINE STATE: PRINTING | NO ERROR | ○* |
| 48 | ONLINE STATE: PRINTING | RIBBON NEAR END | ○* |
| 49 | ONLINE STATE: PRINTING | BUFFER NEAR FULL | - |
| 4A | ONLINE STATE: PRINTING | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 4B | ONLINE STATE: PRINTING | PRINT HALT (NO ERROR) | - |
| 4D | ONLINE STATE: STANDBY * | NO ERROR | - |
| 4E | ONLINE STATE: STANDBY * | RIBBON NEAR END | - |
| 4F | ONLINE STATE: STANDBY * | BUFFER NEAR FULL | - |
| 50 | ONLINE STATE: STANDBY * | RIBBON NEAR END & BUFFER NEAR FULLs | - |
| 51 | ONLINE STATE: STANDBY * | PRINT HALT (NO ERROR) | - |
| 53 | ONLINE STATE: ANALYZING/EDITING | NO ERROR | ○* |
| 54 | ONLINE STATE: ANALYZING/EDITING | RIBBON NEAR END | ○* |
| 55 | ONLINE STATE: ANALYZING/EDITING | BUFFER NEAR FULL | - |
| 56 | ONLINE STATE: ANALYZING/EDITING | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 57 | ONLINE STATE: ANALYZING/EDITING | PRINT HALT (NO ERROR) | - |
| 62 | ERROR DETECTION | HEAD OPEN | - |
| 63 | ERROR DETECTION | PAPER END | - |
| 64 | ERROR DETECTION | RIBBON END | - |
| 65 | ERROR DETECTION | MEDIA ERROR (PRINT ERROR) | - |
| 66 | ERROR DETECTION | SENSOR ERROR / PAPER JAM ERROR | - |
| 67 | ERROR DETECTION | HEAD ERROR | - |
| 69 | ERROR DETECTION | CARD ERROR | - |
| 6A | ERROR DETECTION | CUTTER ERROR | - |
| 6B | ERROR DETECTION | OTHER ERRORS (RFID system error) | - |
| 6F | ERROR DETECTION | RFID TAG ERROR | - |
| 70 | ERROR DETECTION | RFID PROTECT ERROR | - |
| 71 | ERROR DETECTION | BATTERY ERROR | - |

* WAITING FOR DISPENSER

Sendable: SmaPri Driver sends data to the printer (○*: If [Multi item transmission] is enabled)

■ MB208i, MB408i/MB412i

| Hex | Description | | Sendable |
|-----|---------------------------------|-------------------------------------|----------|
| 30 | OFFLINE STATE | NO ERROR | - |
| 31 | OFFLINE STATE | BATTERY NEAR END | - |
| 32 | OFFLINE STATE | BUFFER NEAR FULL | - |
| 33 | OFFLINE STATE | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 41 | ONLINE STATE: WAIT TO RECEIVE | NO ERROR | ○ |
| 42 | ONLINE STATE: WAIT TO RECEIVE | BATTERY NEAR END | ○ |
| 43 | ONLINE STATE: WAIT TO RECEIVE | BUFFER NEAR FULL | - |
| 44 | ONLINE STATE: WAIT TO RECEIVE | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 47 | ONLINE STATE: PRINTING | NO ERROR | ○* |
| 48 | ONLINE STATE: PRINTING | BATTERY NEAR END | ○* |
| 49 | ONLINE STATE: PRINTING | BUFFER NEAR FULL | - |
| 4A | ONLINE STATE: PRINTING | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 4D | ONLINE STATE: STANDBY * | NO ERROR | - |
| 4E | ONLINE STATE: STANDBY * | BATTERY NEAR END | - |
| 4F | ONLINE STATE: STANDBY * | BUFFER NEAR FULL | - |
| 50 | ONLINE STATE: STANDBY * | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 53 | ONLINE STATE: ANALYZING/EDITING | NO ERROR | ○* |
| 54 | ONLINE STATE: ANALYZING/EDITING | BATTERY NEAR END | ○* |
| 55 | ONLINE STATE: ANALYZING/EDITING | BUFFER NEAR FULL | - |
| 56 | ONLINE STATE: ANALYZING/EDITING | BATTERY NEAR END & BUFFER NEAR FULL | - |
| 61 | ERROR DETECTION | BUFFER OVER | - |
| 63 | ERROR DETECTION | PAPER END | - |
| 64 | ERROR DETECTION | BATTERY ERROR | - |
| 66 | ERROR DETECTION | SENSOR ERROR | - |
| 67 | ERROR DETECTION | HEAD ERROR | - |
| 68 | ERROR DETECTION | COVER OPEN | - |
| 6B | ERROR DETECTION | OTHER ERRORS | - |

* WAITING FOR DISPENSER

Sendable: SmaPri Driver sends data to the printer (○*: If [Multi item transmission] is enabled)

■ CG208/CG212, CG408/CG412

| Hex | Description | | Sendable |
|-----|---------------------------------|------------------------------------|----------|
| 30 | OFFLINE STATE | NO ERROR | - |
| 31 | OFFLINE STATE | RIBBON NEAR END | - |
| 32 | OFFLINE STATE | BUFFER NEAR FULL | - |
| 33 | OFFLINE STATE | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 34 | OFFLINE STATE | PRINT HALT (NO ERROR) | - |
| 41 | ONLINE STATE: WAIT TO RECEIVE | NO ERROR | ○ |
| 42 | ONLINE STATE: WAIT TO RECEIVE | RIBBON NEAR END | ○ |
| 43 | ONLINE STATE: WAIT TO RECEIVE | BUFFER NEAR FULL | - |
| 44 | ONLINE STATE: WAIT TO RECEIVE | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 45 | ONLINE STATE: WAIT TO RECEIVE | PRINT HALT (NO ERROR) | - |
| 47 | ONLINE STATE: PRINTING | NO ERROR | ○* |
| 48 | ONLINE STATE: PRINTING | RIBBON NEAR END | ○* |
| 49 | ONLINE STATE: PRINTING | BUFFER NEAR FULL | - |
| 4A | ONLINE STATE: PRINTING | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 4B | ONLINE STATE: PRINTING | PRINT HALT (NO ERROR) | - |
| 4D | ONLINE STATE: STANDBY *1 | NO ERROR | - |
| 4E | ONLINE STATE: STANDBY *1 | RIBBON NEAR END | - |
| 4F | ONLINE STATE: STANDBY *1 | BUFFER NEAR FULL | - |
| 50 | ONLINE STATE: STANDBY *1 | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 51 | ONLINE STATE: STANDBY *1 | PRINT HALT (NO ERROR) | - |
| 53 | ONLINE STATE: ANALYZING/EDITING | NO ERROR | ○* |
| 54 | ONLINE STATE: ANALYZING/EDITING | RIBBON NEAR END | ○* |
| 55 | ONLINE STATE: ANALYZING/EDITING | BUFFER NEAR FULL | - |
| 56 | ONLINE STATE: ANALYZING/EDITING | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 57 | ONLINE STATE: ANALYZING/EDITING | PRINT HALT (NO ERROR) | - |
| 61 | ERROR DETECTION | BUFFER OVER | - |
| 62 | ERROR DETECTION | HEAD OPEN | - |
| 63 | ERROR DETECTION | PAPER END | - |
| 64 | ERROR DETECTION | RIBBON END | - |
| 66 | ERROR DETECTION | SENSOR ERROR | - |
| 67 | ERROR DETECTION | HEAD ERROR | - |
| 6A | ERROR DETECTION | CUTTER ERROR | - |
| 6B | ERROR DETECTION | OTHER ERRORS | - |
| 6F | ERROR DETECTION | RFID TAG ERROR *2 | - |

*1 WAITING FOR DISPENSER / CUT

*2 CG208/CG212

Sendable: SmaPri Driver sends data to the printer (○*: If [Multi item transmission] is enabled)

■ CL4NX Plus, CL6NX Plus, CL4NX, CL6NX

| Hex | Description | | Sendable |
|-----|---------------------------------|---------------------------------------|----------|
| 30 | OFFLINE STATE | NO ERROR | - |
| 31 | OFFLINE STATE | RIBBON / LABEL NEAR END | - |
| 32 | OFFLINE STATE | BUFFER NEAR FULL | - |
| 33 | OFFLINE STATE | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 34 | OFFLINE STATE | PRINT HALT (NO ERROR) | - |
| 41 | ONLINE STATE: WAIT TO RECEIVE | NO ERROR | ○ |
| 42 | ONLINE STATE: WAIT TO RECEIVE | RIBBON / LABEL NEAR END | ○ |
| 43 | ONLINE STATE: WAIT TO RECEIVE | BUFFER NEAR FULL | - |
| 44 | ONLINE STATE: WAIT TO RECEIVE | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 45 | ONLINE STATE: WAIT TO RECEIVE | PRINT HALT (NO ERROR) | - |
| 47 | ONLINE STATE: PRINTING | NO ERROR | ○* |
| 48 | ONLINE STATE: PRINTING | RIBBON / LABEL NEAR END | ○* |
| 49 | ONLINE STATE: PRINTING | BUFFER NEAR FULL | - |
| 4A | ONLINE STATE: PRINTING | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 4B | ONLINE STATE: PRINTING | PRINT HALT (NO ERROR) | - |
| 4D | ONLINE STATE: STANDBY * | NO ERROR | - |
| 4E | ONLINE STATE: STANDBY * | RIBBON / LABEL NEAR END | - |
| 4F | ONLINE STATE: STANDBY * | BUFFER NEAR FULL | - |
| 50 | ONLINE STATE: STANDBY * | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 51 | ONLINE STATE: STANDBY * | PRINT HALT (NO ERROR) | - |
| 53 | ONLINE STATE: ANALYZING/EDITING | NO ERROR | ○* |
| 54 | ONLINE STATE: ANALYZING/EDITING | RIBBON / LABEL NEAR END | ○* |
| 55 | ONLINE STATE: ANALYZING/EDITING | BUFFER NEAR FULL | - |
| 56 | ONLINE STATE: ANALYZING/EDITING | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 57 | ONLINE STATE: ANALYZING/EDITING | PRINT HALT (NO ERROR) | - |
| 61 | ERROR DETECTION | BUFFER OVER | - |
| 62 | ERROR DETECTION | HEAD OPEN | - |
| 63 | ERROR DETECTION | PAPER END | - |
| 64 | ERROR DETECTION | RIBBON END | - |
| 65 | ERROR DETECTION | MEDIA ERROR | - |
| 66 | ERROR DETECTION | SENSOR ERROR | - |
| | | BARCODE READ / MATCHING ERROR | - |
| | | BARCODE READER CONNECTION CHECK ERROR | - |
| 67 | ERROR DETECTION | HEAD ERROR | - |
| 68 | ERROR DETECTION | CUTTER OPEN ERROR | - |
| 6A | ERROR DETECTION | CUTTER ERROR | - |
| 6B | ERROR DETECTION | OTHER ERRORS | - |
| 6F | ERROR DETECTION | RFID TAG ERROR | - |
| 70 | ERROR DETECTION | RFID PROTECT ERROR | - |

* WAITING FOR DISPENSER / CUT

Sendable: SmaPri Driver sends data to the printer (○*: If [Multi item transmission] is enabled)

■ TG308/TG312

| Hex | Description | | Sendable |
|-----|---------------------------------|------------------------------------|----------|
| 30 | OFFLINE STATE | NO ERROR | - |
| 31 | OFFLINE STATE | RIBBON NEAR END | - |
| 32 | OFFLINE STATE | BUFFER NEAR FULL | - |
| 33 | OFFLINE STATE | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 34 | OFFLINE STATE | PRINT HALT (NO ERROR) | - |
| 41 | ONLINE STATE: WAIT TO RECEIVE | NO ERROR | ○ |
| 42 | ONLINE STATE: WAIT TO RECEIVE | RIBBON NEAR END | ○ |
| 43 | ONLINE STATE: WAIT TO RECEIVE | BUFFER NEAR FULL | - |
| 44 | ONLINE STATE: WAIT TO RECEIVE | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 45 | ONLINE STATE: WAIT TO RECEIVE | PRINT HALT (NO ERROR) | - |
| 47 | ONLINE STATE: PRINTING | NO ERROR | ○* |
| 48 | ONLINE STATE: PRINTING | RIBBON NEAR END | ○* |
| 49 | ONLINE STATE: PRINTING | BUFFER NEAR FULL | - |
| 4A | ONLINE STATE: PRINTING | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 4B | ONLINE STATE: PRINTING | PRINT HALT (NO ERROR) | - |
| 4D | ONLINE STATE: STANDBY *1 | NO ERROR | - |
| 4E | ONLINE STATE: STANDBY *1 | RIBBON NEAR END | - |
| 4F | ONLINE STATE: STANDBY *1 | BUFFER NEAR FULL | - |
| 50 | ONLINE STATE: STANDBY *1 | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 51 | ONLINE STATE: STANDBY *1 | PRINT HALT (NO ERROR) | - |
| 53 | ONLINE STATE: ANALYZING/EDITING | NO ERROR | ○* |
| 54 | ONLINE STATE: ANALYZING/EDITING | RIBBON NEAR END | ○* |
| 55 | ONLINE STATE: ANALYZING/EDITING | BUFFER NEAR FULL | - |
| 56 | ONLINE STATE: ANALYZING/EDITING | RIBBON NEAR END & BUFFER NEAR FULL | - |
| 57 | ONLINE STATE: ANALYZING/EDITING | PRINT HALT (NO ERROR) | - |
| 61 | ERROR DETECTION | BUFFER OVER | - |
| 62 | ERROR DETECTION | HEAD OPEN | - |
| 63 | ERROR DETECTION | PAPER END | - |
| 64 | ERROR DETECTION | RIBBON END | - |
| 66 | ERROR DETECTION | SENSOR ERROR | - |
| 67 | ERROR DETECTION | HEAD ERROR | - |
| 69 | ERROR DETECTION | MEMORY ERROR | - |
| 6A | ERROR DETECTION | CUTTER ERROR | - |
| 6B | ERROR DETECTION | OTHER ERRORS | - |
| 6C | ERROR DETECTION | CUTTER SENSOR ERROR | - |

| | | | |
|----|-----------------|-------------------------|---|
| 6D | ERROR DETECTION | STACKER / REWINDER FULL | - |
| 6F | ERROR DETECTION | RFID TAG ERROR | - |
| 70 | ERROR DETECTION | RFID PROTECT ERROR | - |

* WAITING FOR DISPENSER / CUT

Sendable: SmaPri Driver sends data to the printer (○*: If [Multi item transmission] is enabled)

■ DR308e

| Hex | Description | | Sendable |
|-----|---------------------------------|------------------|----------|
| 30 | OFFLINE STATE | NO ERROR | - |
| 32 | OFFLINE STATE | BUFFER NEAR FULL | - |
| 41 | ONLINE STATE: WAIT TO RECEIVE | NO ERROR | ○ |
| 43 | ONLINE STATE: WAIT TO RECEIVE | BUFFER NEAR FULL | - |
| 47 | ONLINE STATE: PRINTING | NO ERROR | ○* |
| 49 | ONLINE STATE: PRINTING | BUFFER NEAR FULL | - |
| 4D | ONLINE STATE: STANDBY * | NO ERROR | - |
| 4F | ONLINE STATE: STANDBY * | BUFFER NEAR FULL | - |
| 53 | ONLINE STATE: ANALYZING/EDITING | NO ERROR | ○* |
| 55 | ONLINE STATE: ANALYZING/EDITING | BUFFER NEAR FULL | - |
| 61 | ERROR DETECTION | BUFFER OVER | - |
| 62 | ERROR DETECTION | HEAD OPEN | - |
| 63 | ERROR DETECTION | PAPER END | - |
| 64 | ERROR DETECTION | RIBBON END | - |
| 65 | ERROR DETECTION | MEDIA ERROR | - |
| 66 | ERROR DETECTION | SENSOR ERROR | - |
| 67 | ERROR DETECTION | HEAD ERROR | - |
| 69 | ERROR DETECTION | CARD ERROR | - |
| 6A | ERROR DETECTION | CUTTER ERROR | - |
| 6B | ERROR DETECTION | OTHER ERRORS | - |

* WAITING FOR DISPENSER / CUT

Sendable: SmaPri Driver sends data to the printer (○*: If [Multi item transmission] is enabled)