



SATO Printer API Reference Guide

Edition 3.0_03
May 2021

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CONTACT INFORMATION

Access the following site and select the region/country nearest to you.

<https://www.sato-global.com/about/locations.html>

OVERVIEW

The SATO Printer API was developed to simplify the communication between .NET applications and SATO printers.

Software developers can use this API to send printer commands to the printer as well as to receive a response from the printer if there is any.

Also, SATO Printer API can be used for getting the SATO printer list from the printer driver, check the number of jobs in the printer spooler or printer information from the printer driver.

SYSTEM REQUIREMENTS

SOFTWARE DEVELOPMENT ENVIRONMENT

- Microsoft Visual Studio 2013 (or higher version)
- Microsoft .NET Framework 4.0 (or higher version)
- Visual C++ Redistributable Package for Visual Studio 2013
 - Available on Microsoft website (<http://www.microsoft.com/en-us/download/details.aspx?id=40784>). Please download and install the correct platform (vcredist_x86.exe or vcredist_x64.exe)
- Platform Supported: 32bit or 64bit application
- Platform Target: x86 or x64 (Project properties => Build)

CLIENT COMPUTER

Custom application developed with SATO Printer API must be distributed with the DLL files of SATO Printer API. And following components must be installed on the client computer.

- Microsoft .NET Framework 4.0 (or higher version)
- Visual C++ Redistributable Package for Visual Studio 2013

DOWNLOAD

Download the latest version of the SATO Printer API from your local SATO regional website.

<https://www.sato-global.com/drivers/redirect.html>

SETUP

Execute the SATO Printer API setup package and follow the guidance of the setup wizard. By default, the SATO Printer API files will be installed in the below folder.

x86 environment:

C:\Program Files\SATO\SATO Printer API

x64 environment:

C:\Program Files (x86)\SATO\SATO Printer API

Copy SATOPrinterAPI assembly (SATOPrinterAPI.dll) into the project folder. Add reference assembly into project references.

PRINTER COMMUNICATION FUNCTIONS

INITIATE THE PRINTER

Initialize the API to use the printer functions.

Class constructor syntax

```
Printer()
```

Parameters

Not Applicable

Return Values

Not Applicable

Example (C#)

```
using SATOPrinterAPI;  
Printer SATOPrinter = new Printer();
```

(Below example will use SATOPrinter as an initialized class variable.)

DISCOVERY PORTS

Gets a list of the port available on the computer. For COM port and LPT port, this returns all available ports based on Windows device management regardless of printer connection. For USB, it will return connected SATO printer ports.

As for TCP/IP, API will discover SATO printers on the same broadcast segment through available TCP/IP interfaces of PC then return a list of discovered SATO printer information. The information includes printer IP address and MAC address.

Method syntax

COM port:

```
GetCOMList()
```

LPT port:

```
GetLPTList()
```

USB port:

```
GetUSBList()
```

TCP/IP:

```
GetTCPIPList()
```

Parameters

Not Applicable

Return Values

COM port: List of string

LPT port: List of string

USB port: List of USBInfo class

TCPIP: List of TCPIPInfo class

Supported socket server

Yes

Example (C#)

COM port:

```
List<string> COMPorts = SATOPrinter.GetCOMList();
```

LPT port:

```
List<string> LPTPorts = SATOPrinter.GetLPTList();
```

USB port:

```
List<Printer.USBInfo> USBPorts = SATOPrinter.GetUSBList();
```

TCPIP:

```
List<Printer.TCPIPInfo> TCPIPs = SATOPrinter.GetTCPIPList();
```

SET INTERFACE TYPE

Before sending data to the printer, require to specify the interface type of the printer connection. Below properties allow setting interface type for COM, USB, LPT or TCP/IP.

Properties syntax

.Interface

Supported socket server

Yes

Example (C#)

COM port:

```
SATOPrinter.Interface = Printer.InterfaceType.COM;
```

LPT port:

```
SATOPrinter.Interface = Printer.InterfaceType.LPT;
```

USB port:

```
SATOPrinter.Interface = Printer.InterfaceType.USB;
```

TCP/IP port:

```
SATOPrinter.Interface = Printer.InterfaceType.TCPIP;
```

SET INTERFACE PORT

Before sending data to the printer, require to specify the interface port of the printer connection. Below properties allow you to set COM, LPT or USB port or IP address and IP Port of printer you want to communicate.

Properties syntax

COM port:

```
.COMPort
```

LPT port:

```
.LPTPort
```

USB port:

```
.USBPortID
```

TCP/IP port:

```
.TCPIPAddress
```

```
.TCPIPPort
```

Supported socket server

Yes

Example (C#)

COM port:

```
SATOPrinter.COMPort = "COM1";
```

LPT port:

```
SATOPrinter.LPTPort = "LPT1";
```

USB port:

```
SATOPrinter.USBPortID =
```

```
“¥¥?¥usb#vid_0828&pid_0122#6&1161632e&0&1#{a5dcbf10-6530-11d2-901f-00c04fb951ed}”;
```

TCP/IP port:

```
SATOPrinter.TCPIPAddress = "10.25.7.204";
```

```
SATOPrinter.TCPIPPort = "1024";
```

SET SERIAL COM PORT SETTINGS

When using a serial COM port for connection, it can change baud rate and parameters. Default baud rate is 9600 and parameters 8-N-1.

Properties class syntax

COMSetting

Supported socket server

Yes

Example (C#)

```
SATOPrinter.COMSetting.Baudrate = 115200  
SATOPrinter.COMSetting.Parameters = "8-N-1"
```

SET TIMEOUT

This timeout variable applies to connection timeout, send data timeout and receive data timeout. The default timeout is 2500 (2.5 seconds), in milliseconds format.

Properties syntax

.Timeout

Supported socket server

Yes

Example (C#)

```
SATOPrinter.Timeout = 5000; //(5 seconds timeout)
```

SET PERMANENT CONNECTION

The permanent connection flag allows the printer connection to open at all times. The default value is false. (SATO Printer only allow for one active connection, please use it wisely)

Properties syntax

.PermanentConnect

Supported socket server

No

Example (C#)

```
SATOPrinter.PermanentConnect = true;
```

CONNECT

This method will start to raise a permanent connection to the printer if the “PermanentConnect” flag is set to true otherwise, it will connect and disconnect immediately. Ensure to set interface port, interface type and PermanentConnect flag before using this method.

Method syntax

Connect()

Parameters

Not Applicable

Return Values

Not Applicable

Supported socket server

No

Example (C#)

```
SATOPrinter.Connect();
```

SEND SINGLE DATA

Send method will send a single command data to the printer. This method will automatically raise the connection to the printer and sends a command. If the “PermanentConnect” flag is not set or set to false, it will automatically disconnect the connection. Ensure to set interface port and interface type before using this method. “networkCardSelection” is to select the network card the SBPL command is sent through.

Method syntax

Send(byte[] data) or Send(byte[] data, int networkCardSelection)

Parameters

Byte Array data, integer(optional)

Return Values

Not Applicable

Supported socket server

Yes

Example (C#)

```
SATOPrinter.Send(<Byte Array SBPL command>); or SATOPrinter.Send(<SBPL Byte Array>, <card selection integer>);
```

SEND SINGLE QUERY AND RECEIVE SINGLE REPLY

Query method will send a single command to the printer and return received a single reply from the printer. This method will connect to the printer and send command data, disconnect the connection from the printer when a reply data is received. Ensure to set interface port and interface type before using this method (Note: permanent connection should not use this method). “networkCardSelection” is to select the network card the SBPL command is sent through.

Method syntax

Query(byte[] data) or Query(byte[] data, int networkCardSelection)

Parameters

Byte Array data

Return Values

Byte Array data, integer(optional)

Supported socket server

Yes

Example (C#)

```
Byte[] Printer_Reply = SATOPrinter.Query(<Byte Array SBPL Query command>); or  
Byte[] Printer_Reply = SATOPrinter.Query(<Byte Array SBPL Query command>, <card  
selection integer>);
```

RECEIVE DATA FROM PRINTER AS PERMANENT CONNECTION

To process reply data from the printer while using the permanent connection, need to use an event handler. Below example in C# shows for initializing the event method:-

Example (C#)

Initialize event method handler:

```
SATOPrinter.ByteAvailable += new  
EventHandler<Printer.ByteAvailableEventArgs>(ReadMsg);
```

Create an event method:

```
private void ReadMsg(object sender, Printer.ByteAvailableEventArgs e)  
{  
    byte[] rawData = e.Data;  
    string printerReplied = Utils.ByteArrayToString(b);  
}
```

DISCONNECTION

This method disconnects the permanent connection.

Method syntax

Disconnect()

Parameters

Not Applicable

Return Values

Not Applicable

Supported socket server

No

Example (C#)

```
SATOPrinter.Disconnect();
```

GET PRINTER STATUS

This method gets printer status and returns class values. Ensure to set interface port and interface type before using this method.

Method syntax

GetPrinterStatus()

Parameters

Not Applicable

Return Values

Printer Status Class

Supported socket server

Yes

Example (C#)

```
Printer.Status pStatus = SATOPrinter.GetPrinterStatus();
```

TEST PRINT

This method instructs the printer to print a test label. Ensure to set interface port and interface type before using this method.

Method syntax

TestPrint()

Parameters

Not Applicable

Return Values

Not Applicable

Supported socket server

Yes

Example (C#)

```
SATOPrinter.TestPrint();
```

CLEAR PRINTER BUFFER

This method will empty/clear printer buffer (labels data in printer memory). Ensure to set interface port and interface type before using this method.

Method syntax

ClearBuffer()

Parameters

Not Applicable

Return Values

Not Applicable

Supported socket server

Yes

Example (C#)

```
SATOPrinter.ClearBuffer();
```

REPRINT LABEL

This method instructs the printer to reprint the last printed label. Ensure to set interface port and interface type before using this method.

Method syntax

Reprint()

Parameters

Not Applicable

Return Values

Not Applicable

Supported socket server

Yes

Example (C#)

```
SATOPrinter.Reprint();
```

PRINTER DRIVER FUNCTIONS

INITIATE THE DRIVER

Initialize the API to use the printer driver functions.

Class constructor syntax

```
Driver()
```

Parameters

Not Applicable

Return Values

Not Applicable

Example (C#)

```
Driver SATODriver = new Driver();
```

(Below example will use SATODriver as an initialized class variable.)

GET LIST OF PRINTER DRIVER

Gets a list of the printer driver on the computer. This will reply SATO printer driver only.

Method syntax

```
GetDriverList()
```

Parameters

Not Applicable

Return Values

List of Driver Info

Supported socket server

Yes

Example (C#)

```
List<Driver.Info> Drivers = SATODriver.GetDriverList();
```

GET LIST OF DRIVER PORT NAME

Gets the list of printer driver port names on the computer.

Method syntax

GetPortNames()

Parameters

Not Applicable

Return Values

List of string

Supported socket server

Yes

Example (C#)

```
List<string> Ports = SATODriver.GetPortNames();
```

GET DRIVER INFO

Gets driver information by the driver name

Method syntax

GetDriverInfo(string DriverName)

Parameters

String of Driver Name

Return Values

Driver Info class

Supported socket server

Yes

Example (C#)

```
Driver.Info dInfo = SATODriver.GetDriverInfo("SAT0 CL412e");
```

SET DRIVER INFO

Set/Update driver information

Method syntax

```
SetDriverInfo(DriverInfo driver)
```

Parameters

Driver Info class

Return Values

Not Applicable

Supported socket server

Yes

Example (C#)

```
Driver.Info dInfo = SATODriver.GetDriverInfo("SATO CL412e");  
dInfo.Bidirectional = false;  
SATODriver.SetDriverInfo(dInfo);
```

GET NUMBER OF JOBS IN SPOOLER FROM PRINTER DRIVER

Gets the number of jobs in printer driver spooler by the driver name.

Method syntax

```
GetSpoolerPrintJobsNumber(string DriverName)
```

Parameters

String of Driver Name

Return Values

Integer

Supported socket server

Yes

Example (C#)

```
Int NoOfPrintJob = SATODriver.GetSpoolerPrintJobsNumber("SATO CL412e");
```

CLEAR SPOOLER PRINT JOBS

Empty/Clear print jobs in printer driver spooler by the driver name.

Method syntax

```
ClearSpoolerPrintJobs(string DriverName)
```

Parameters

String of Driver Name

Return Values

Not Applicable

Supported socket server

Yes

Example (C#)

```
SATODriver.ClearSpoolerPrintJobs("SAT0 CL412e");
```

GET PORT INFO FROM DRIVER

Get port information by the driver name.

Method syntax

```
GetPortInfoByDriverName(string DriverName)
```

Parameters

String of Driver Name

Return Values

Port Info Class

Supported socket server

Yes

Example (C#)

```
Driver.PortInfo pInfos = SATODriver.GetPortInfoByDriverName("SAT0 CL412e");
```

GET PORT INFO FROM PORT NAME

Get port information by the port name.

Method syntax

```
GetPortInfoByName(string PortName)
```

Parameters

String of Port Name

Return Values

Port Info Class

Supported socket server

Yes

Example (C#)

```
Driver.PortInfo pInfos = SATODriver.GetPortInfoByName("COM1");
```

GET DRIVER VERSION

Get printer driver company and printer driver version by driver name.

Method syntax

```
GetVersion(string DriverName)
```

Parameters

String of Driver Name

Return Values

String of driver version

Supported socket server

Yes

Format

Driver Company|Driver Version

(example: SEAGULL SCIENTIFIC, INC.|7.4.2.0

SATO CORPORATION|7.1.02.10208)

Example (C#)

```
string driverVersion = SATODriver.GetVersion("SATO CL412e");
```

SEND BYTE ARRAY RAW DATA THROUGH DRIVER

Send a raw byte array data to the printer driver.

Method syntax

```
SendRawData(string DriverName, byte[] Data)
```

Parameters

String of Driver Name

Byte Array of data

Return Values

Bool of send result

Supported socket server

Yes

Example (C#)

```
bool sentResult = SATODriver.SendRawData("SAT0 CL4NX 203dpi", <Byte array of  
SPBL Command>);
```

UTILITIES FUNCTIONS

CONVERT GRAPHIC TO SBPL

This static method to convert image file into SBPL graphic commands (ESC+G)

Method syntax

```
ConvertGraphicToSBPL(string GraphicFilePath)
```

Parameters

GraphicFilePath as string

Return Values

SBPL commands as string

Supported socket server

Yes

Example (C#)

```
string graphicCommands = Utils.ConvertGraphicToSBPL("C:/Pictures/my.png");
```

Or

```
string graphicCommands = Utils.ConvertGraphicToSBPL(new  
Uri("https://abc.com/my.png"));
```

COMMAND DATA REPLACE

This static method uses a predesigned template file with variable data to replace desired value. Mainly use for PRN template file and it created by Nice Label Software.

Method syntax

```
CommandDataReplace(string CommandFilePath, Dictionary<string,string>  
VariablesValue)
```

Parameters

CommandFilePath as string

VariablesValue list as Dictionary

Return Values

Replaced variables command as string

Supported socket server

Yes

Example (C#)

```
Dictionary<string,string> variables = new Dictionary<string,string>();
```



```
variables.Add("@Var1@", "SATO Printer");
variables.Add("@Var2@", "$100.00");
variables.Add("@Barcode1@", "123456789");SATO
string PRNCommands = Utils.CommandDataReplace ("C:/data/my.prn", variables);
Or
string PRNCommands = Utils.CommandDataReplace (new
Uri("https://abc.com/my.prn"), variables);
```

CONVERT STRING TO BYTE ARRAY

This static method converts string data to byte array data.

Method syntax

```
StringToByteArray(string Data)
```

Parameters

String data

Return Values

Byte array data

Supported socket server

No

Example (C#)

```
byte[] byteData = Utils.StringToByteArray(<string data>);
```

CONVERT BYTE ARRAY TO STRING

This static method to convert byte array data string data

Method syntax

```
ByteArrayToString(byte[] Data)
```

Parameters

Byte array data

Return Values

String data

Supported socket server

No

Example (C#)

```
string strData = Utils.ByteArrayToString(<Byte array data>);
```

WEB SOCKET FUNCTIONS

INITIATE THE SOCKET SERVER

Initialize the web socket server. (By enable web socket server, it allows web application accessing SATO Printer API functions like SATO printer TCP/IP discovery, driver settings change, etc.) It defaults 8055 port for the socket server and you may change it if the port is been occupied in the PC.

Class constructor syntax

```
SocketServer()
```

Parameters

Port as Integer (default 8055)

Web Socket URL for client to connect

Non-Secure: ws://localhost:8055/SATOPrinterAPI

Secure: wss://localhost:8055/SATOPrinterAPI (required to enable secure socket server)

Example (C#)

```
using SATOPrinterAPI;
```

```
SocketServer SATOServer = new SocketServer(); //Use default 8055 port
```

Or

```
SocketServer SATOServer = new SocketServer(8081); //Change default port to 8081
```

ENABLE SECURE SOCKET SERVER

If the Web application using an SSL secure channel like HTTPS, it better to enable a secure socket server for the data communication. Follow the instruction link below to export the localhost certificate for the secure socket server.

(<https://www.sslsupportdesk.com/export-ssl-certificate-private-key-pfx-using-mmc-windows/>)

Properties syntax

```
.Certificate
```

Parameters

Not Applicable

Return Values

Not Applicable

Example (C#)

```
SATOServer.Certificate = new
System.Security.Cryptography.X509Certificates.X509Certificate2
(@"C:/cert/localhost_cert.pfx", "0310"); //(certificate file path and
password)
```

START SOCKET SERVER

Starting a socket server, it may allow the client to connect and consume API functions.

For a secure socket server, please ensure to define the certificate details before starting the socket server.

Method syntax

```
Start()
```

Parameters

Not Applicable

Return Values

Not Applicable

Example (C#)

```
SATOServer.Start();
```

STOP SOCKET SERVER

Stop the socket server by calling this method

Method syntax

```
Stop()
```

Parameters

Not Applicable

Return Values

Not Applicable

Example (C#)

```
SATOServer.Stop();
```

EXAMPLE OF CALLING API FUNCTION IN WEB SOCKET CLIENT

It works similar to the API called, JSON input data consist of properties, method and parameters. It supported string input or byte array input. By using string input, those byte array data are required to encode as base64 string. If API return value is a Class form or List form, it will be JSON, other than that it will return as a string (Byte array return will be encoded as base64 string). Please refer to the below example to understand further.

Example 1:

Printer API function: Get Printer TCP/IP List

JSON input:

```
{  
  "Method": "Printer.GetTCPIPList"  
}
```

Output:

```
[{"Name": "CL4NX  
203dpi", "MacAddress": "00:19:98:12:30:DD", "IPAddress": "10.65.2.178", "Details": "SAT  
O LAN Interface"},  
{"Name": "CL4NX  
203dpi", "MacAddress": "78:A5:04:93:D6:57", "IPAddress": "10.65.2.75", "Details": "SAT  
O LAN Interface"}]
```

Example 2:

Printer API function: Query commands to the printer

JSON input: ([ENQ] control char in base64 encoded string is [BQ==])

```
{  
  "Interface": "TCPIP",  
  "TCPIPAddress": "10.65.2.75",  
  "TCPIPPort": "9100",  
  "Method": "Printer.Query",  
  "Parameters": {  
    "Data": "BQ=="  
  }  
}
```

Output:

AAAAHAUCICBBMDAwMDAwICAgICAgICAgICAgICAgIAM=

Example 3:

Printer API function: Instruct printer to print a test print label

JSON input:

```
{  
  "Interface": "TCPIP",  
  "TCPIPAddress": "10.65.2.75",  
  "TCPIPPort": "9100",  
  "Method": "Printer.TestPrint"  
}
```

Output:

```
{"Result": "Executed"}
```

Example 4:

Driver API function: Get the list of the printer driver on the computer

JSON input:

```
{  
  "Method": "Driver.GetDriverList"  
}
```

Output:

```
[{"PrinterModel": "SATO PW208NX", "DriverName": "SATO  
PW208NX", "PortName": "COM1:", "Online": false, "Default": false, "Bidirectional": true}, {"  
PrinterModel": "SATO PW208", "DriverName": "SATO  
PW208", "PortName": "FILE:", "Online": true, "Default": false, "Bidirectional": true}]
```

Example 5:

Driver API function: Get the number of print jobs in the printer driver spooler by the driver name.

JSON input:

```
{  
  "Method": "Driver.GetSpoolerPrintJobsNumber",
```

```
"Parameters":{  
  "DriverName":"SATO PW208"}  
}
```

Output:

0

Example 6:

Utils API function: Commands data replace from PRN file

JSON input:

```
{  
  "Method":"Utils.CommandDataReplace",  
  "Parameters":{  
    "CommandFilePath":"file:///C:/data/my.prn",  
    "VariablesValue":{  
      "@var1@":"SATO Printer",  
      "@var2@":"$100.00",  
      "@barcode1@":"123456789"}}  
}
```

Output:

GyMjAcK8BgQAAA

CLASSES

ENUM FOR PRINTER.INTERFACETYPE

TCPIP = 0, USB = 1, COM = 2, LPT = 3

CLASS FOR PRINTER.USBINFO

string Name
string PortID

CLASS FOR PRINTER.TCPIPIINFO

string Name
string MACAddress
string IPAddress
string Details

CLASS FOR PRINTER.STATUS

int Buffer
string Code
string Description
bool IsOnline
bool IsError
string JobName
string JobID
string Raw
string State

CLASS FOR DRIVER.INFO

```
string PrinterModel
string DriverName
string PortName
bool Online
bool Default
bool Bidirectional
```

CLASS FOR DRIVER.PORTINFO

```
string IPAddress
string Port
string Name
Printer.InterfaceType Interface
```


SATO